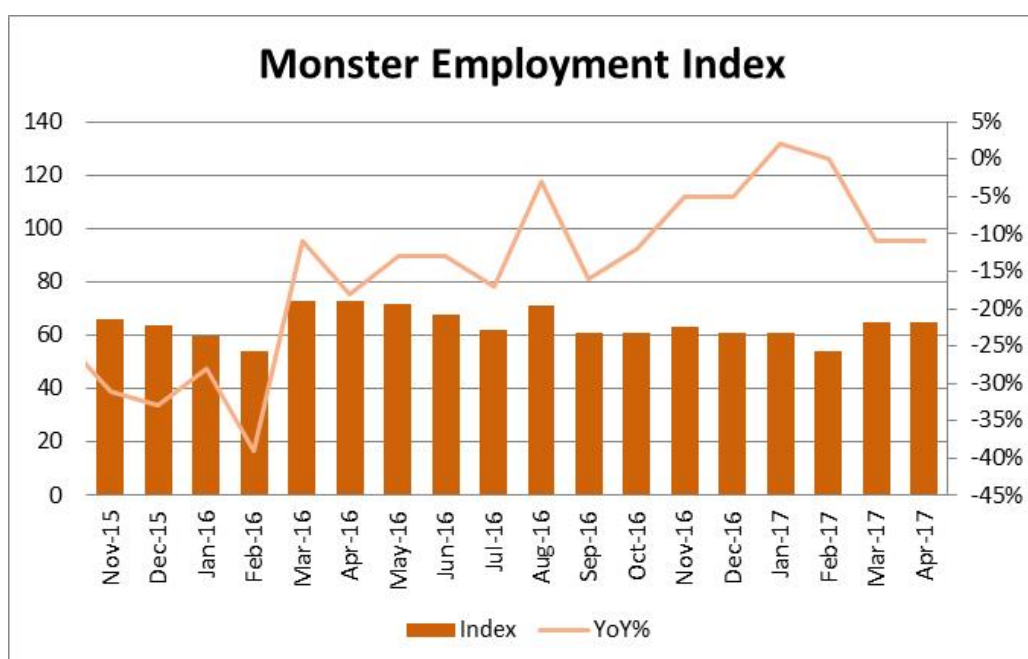


## Online Hiring Sentiment Remains Weak In Malaysia With an 11% Annual Decline

- Malaysia reported an 11% decline in online recruitment activity between April 2016 and April 2017, according to the latest Monster Employment Index (MEI)
- **IT, Telecom/ISP and BPO/ITES** reported the steepest growth in online hiring activity at **12% year-on-year**
- The **Retail** sector saw the greatest decline in at **-36% year-on-year**.
- **Sales & Business Development** reported the steepest annual growth in hiring at **9% year-on-year**, while **Customer Service** talent were the least in demand at **-60% year-on-year**



**KUALA LUMPUR, 31 MAY 2017** – Malaysia saw an 11% decline in online hiring between April 2016 and 2017 – similar to the fall it reported in March – according to the latest Monster Employment Index (MEI).

[The Monster Employment Index \(MEI\)](#) is a gauge of online job posting activities compiled monthly by [Monster.com](#). It records the industries and occupations that show the highest and lowest growth in recruitment activity locally.

While hiring momentum between March and April has softened, the IT, Telecom/ ISP and BPO/ITES sector remained the leading industry in online recruitment, reporting 12% growth between April 2016 and 2017.

Similar to the previous month, the Retail sector continued to fare the worst among all job sectors at -36% year-on-year in April.

Across the occupational groups monitored by Index, Sales & Business Development roles were most in demand, registering 9% year-on-year growth in online hiring April. Customer Service professionals continued to fare the worst, exhibiting a sharp -60% annual decline – dipping further from the -58% annual decline recorded in March.

“While fluctuations in the Malaysian labour market persist, it is pertinent for businesses to devise a talent strategy that minimises the skills mismatch between that of fresh graduates and what industry requires currently,” **said Sanjay Modi, Managing Director, Monster.com – APAC and Middle East.**

“The global workforce is in a constant flux and it is vital for the government, industry and educational institutions to work in sync and support workers in mid-careers to upskill. Moreover, with Sales and Business Development roles taking the lead, candidates with a keen perspective eye and a flair for commercial acumen will be most in demand. Malaysia needs to address the country’s skills challenges and help the economy towards its goal of achieving the high-income status by 2020.”

The [Monster Employment Index](#) Malaysia is a monthly gauge of online job posting activity, based on a real-time review of millions of employer job opportunities, culled from a large representative selection of career websites and online job listings across Malaysia. The Index does not reflect the trend of any one advertiser or source, but is an aggregate measure of the change in job listings across the industry.

**Monster Employment Index Malaysia results for the past 18 months are as follows:**

Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	Y-o-Y
66	64	60	54	73	73	72	68	62	71	61	61	63	61	61	54	65	65	-11%

#### Top Growth Industries

Year-over-year Growth	Apr 16	Apr 17	% Growth Y-o-Y
IT, Telecom/ISP and BPO/ITES	78	87	12%
Oil and Gas	74	82	11%
Production/Manufacturing, Automotive and Ancillary	88	93	6%
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	74	69	-7%

#### Lowest Growth Industries

Year-over-year Growth	Apr 16	Apr 17	% Growth Y-o-Y
Engineering, Construction and Real Estate	79	71	-10%
Advertising, Market Research, Public Relations, Media and Entertainment	80	66	-18%
Hospitality	74	59	-20%
Retail	92	59	-36%

#### Top Growth Occupations

Year-over-year Growth	Apr 16	Apr 17	% Growth Y-o-Y
Sales & Business Development	79	86	9%
Software, Hardware, Telecom	55	59	7%
Purchase/ Logistics/ Supply Chain	71	73	3%
Engineering /Production, Real Estate	76	71	-7%

#### Lowest Growth Occupations

Year-over-year Growth	Apr 16	Apr 17	% Growth Y-o-Y
Finance & Accounts	87	78	-10%
HR & Admin	72	64	-11%
Hospitality & Travel	69	42	-39%
Customer Service	77	31	-60%

**By Industry**

	2016									2017			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
<b>IT, Telecom/ISP and BPO/ITES</b>	78	80	76	72	90	71	70	80	83	80	64	86	87
<b>Engineering, Construction and Real Estate</b>	79	78	73	66	76	67	66	66	64	65	63	75	71
<b>BFSI</b>	94	91	84	71	84	71	70	72	68	81	71	88	86
<b>Production/Manufacturing, Automotive and Ancillary</b>	88	86	86	85	90	85	85	88	86	88	87	93	93
<b>Oil and Gas</b>	74	67	68	64	65	63	68	65	68	66	66	71	82
<b>Hospitality</b>	74	71	81	77	77	80	63	62	58	55	53	59	59
<b>Retail</b>	92	91	85	75	85	67	65	70	65	60	42	57	59
<b>Logistic, Courier/ Freight/ Transportation, Shipping/ Marine</b>	74	72	70	64	85	65	65	64	55	60	47	69	69
<b>Advertising, Research, Relations, Media and Entertainment</b>	80	77	77	72	80	71	71	73	73	70	58	69	66

**By Occupation**

	2016									2017			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
<b>Software, Hardware, Telecom</b>	55	52	44	36	48	37	43	51	50	44	35	57	59
<b>Finance &amp; Accounts</b>	87	86	81	73	81	73	72	74	70	71	68	79	78
<b>Sales &amp; Business Development</b>	79	77	80	75	87	76	78	84	83	84	63	83	86
<b>Customer Service</b>	77	76	65	58	56	44	38	39	38	31	23	32	31
<b>Marketing &amp; Communications</b>	92	91	89	87	93	86	85	88	87	85	77	84	83
<b>HR &amp; Admin</b>	72	71	70	67	73	67	68	68	66	63	57	65	64
<b>Engineering /Production, Real Estate</b>	76	75	72	66	76	67	67	67	64	66	67	74	71
<b>Hospitality &amp; Travel</b>	69	67	80	68	76	68	49	46	38	34	31	47	42
<b>Purchase/ Logistics/ Supply Chain</b>	71	70	70	64	78	66	68	69	67	70	61	74	73

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**About the Monster Employment Index**

Launched in May 2015, with data collected since February 2014, the [Monster Employment Index](#) is a broad and comprehensive monthly analysis of online job posting activity in Malaysia conducted by [Monster Malaysia](#). Based on a real-time review of millions of employer job opportunities culled from a large, representative selection of online career outlets, including Monster Malaysia, the Monster Employment Index presents a snapshot of employer online recruitment activity nationwide. Monster has taken due care in compiling and processing the data available from various sources for Monster Employment Index, but does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors or omissions or action / decision taken or for the results obtained from the use of such information.

**About Monster Worldwide**

Monster Worldwide, Inc. (NYSE: MWW), parent company of Monster, the premier global online employment solution for more than a decade, strives to inspire people to improve their lives. With a local presence in key markets in North America, Europe, and Asia, Monster works for everyone by connecting employers with quality job seekers at all levels and by providing personalized career advice to consumers globally. Through online media sites and services, Monster delivers vast, highly targeted audiences to advertisers. Monster Worldwide is a member of the S&P 500 index. To learn more about Monster's industry-leading products and services, visit [www.monster.com](http://www.monster.com). More information about Monster Worldwide is available at <http://about-monster.com/>

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