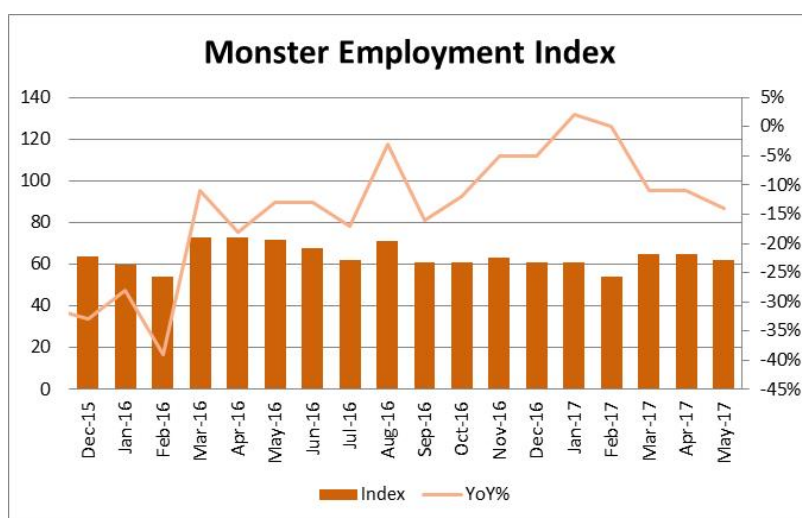


Malaysia Online Hiring Plummet Further In May With 14% Annual Decline

- Malaysia witnessed a 14% decline in online recruitment activity in May 2017, according to the latest Monster Employment Index (MEI)
- The **Oil & Gas sector** reported the steepest growth in online hiring activity at **16% year-on-year**
- The **Retail** sector saw the steepest decline at **-35% year-on-year**
- **Sales & Business Development** reported the steepest annual growth in hiring at **9% year-on-year**, while **Customer Service** talent were the least in demand at **-64% year-on-year**



KUALA LUMPUR, 29 JUNE 2017 – Overall online hiring in Malaysia fell further in May, reporting a 14% year-on-year decline, according to the latest Monster Employment Index (MEI).

The [Monster Employment Index \(MEI\)](#) is a gauge of online job posting activities compiled monthly by [Monster.com](#). It records the industries and occupations that show the highest and lowest growth in recruitment activity locally.

The Oil and Gas sector emerged the best-performing sector for the first time ever in May 2017, at 16% year-on-year growth in online hiring.

Similar to the last month, the Retail sector continued to fare the worst among all job sectors at -35% year-on-year in May.

When looking at specific occupational groups, Sales & Business Development roles remained the most in-demand in Malaysia, exhibiting 9% year-on-year growth in online hiring for the second consecutive month.

Customer Service roles on the other hand, remained the worst-performing occupational group, reporting a 64% year-on-year sharp decline, down from the 58% year-on-year decline reported in April

“Despite the bleak overall e-recruitment numbers, analysts are upbeat about Malaysia’s economic growth, which has exhibited a fairly healthy growth trend, especially in select

sectors such as Oil and Gas. This sector has done particularly well this month as businesses look to outsource operations here to reduce outgoing expenses. Other ongoing factors such as the recent inflation has led to a hike in cost of living and a dip in consumer spending, resulting in a decline in hiring in the Retail sectors and its corresponding roles “ **said Sanjay Modi, Managing Director, Monster.com – APAC and Middle East.**

The [Monster Employment Index](#) Malaysia is a monthly gauge of online job posting activity, based on a real-time review of millions of employer job opportunities, culled from a large representative selection of career websites and online job listings across Malaysia. The Index does not reflect the trend of any one advertiser or source, but is an aggregate measure of the change in job listings across the industry.

Monster Employment Index Malaysia results for the past 18 months are as follows:

Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Y-o-Y
64	60	54	73	73	72	68	62	71	61	61	63	61	61	54	65	65	62	-14%

Top Growth Industries

Year-over-year Growth	May 16	May 17	% Growth Y-o-Y
Oil and Gas	67	78	16%
Production/Manufacturing, Automotive and Ancillary	86	94	9%
IT, Telecom/ISP and BPO/ITES	80	87	9%
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	72	67	-7%

Lowest Growth Industries

Year-over-year Growth	May 16	May 17	% Growth Y-o-Y
Engineering, Construction and Real Estate	78	69	-12%
Advertising, Market Research, Public Relations, Media and Entertainment	77	63	-18%
Hospitality	71	55	-23%
Retail	91	59	-35%

Top Growth Occupations

Year-over-year Growth	May 16	May 17	% Growth Y-o-Y
Sales & Business Development	77	84	9%
Purchase/ Logistics/ Supply Chain	70	71	1%
Software, Hardware, Telecom	52	50	-4%
Engineering /Production, Real Estate	75	68	-9%

Lowest Growth Occupations

Year-over-year Growth	May 16	May 17	% Growth Y-o-Y
HR & Admin	71	62	-13%
Finance & Accounts	86	74	-14%
Hospitality & Travel	67	35	-48%
Customer Service	76	27	-64%

By Industry

	2016								2017				
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
IT, Telecom/ISP and BPO/ITES	80	76	72	90	71	70	80	83	80	64	86	87	87
Engineering, Construction and Real Estate	78	73	66	76	67	66	66	64	65	63	75	71	69
BFSI	91	84	71	84	71	70	72	68	81	71	88	86	82
Production/Manufacturing, Automotive and Ancillary	86	86	85	90	85	85	88	86	88	87	93	93	94
Oil and Gas	67	68	64	65	63	68	65	68	66	66	71	82	78
Hospitality	71	81	77	77	80	63	62	58	55	53	59	59	55
Retail	91	85	75	85	67	65	70	65	60	42	57	59	59
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	72	70	64	85	65	65	64	55	60	47	69	69	67
Advertising, Market Research, Public Relations, Media and Entertainment	77	77	72	80	71	71	73	73	70	58	69	66	63

By Occupation

	2016								2017				
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Software, Hardware, Telecom	52	44	36	48	37	43	51	50	44	35	57	59	50
Finance & Accounts	86	81	73	81	73	72	74	70	71	68	79	78	74
Sales & Business Development	77	80	75	87	76	78	84	83	84	63	83	86	84
Customer Service	76	65	58	56	44	38	39	38	31	23	32	31	27
Marketing & Communications	91	89	87	93	86	85	88	87	85	77	84	83	81
HR & Admin	71	70	67	73	67	68	68	66	63	57	65	64	62
Engineering /Production, Real Estate	75	72	66	76	67	67	67	64	66	67	74	71	68
Hospitality & Travel	67	80	68	76	68	49	46	38	34	31	47	42	35
Purchase/ Logistics/ Supply Chain	70	70	64	78	66	68	69	67	70	61	74	73	71

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About the Monster Employment Index

Launched in May 2015, with data collected since February 2014, the [Monster Employment Index](#) is a broad and comprehensive monthly analysis of online job posting activity in Malaysia conducted by [Monster Malaysia](#). Based on a real-time review of millions of employer job opportunities culled from a large, representative selection of online career outlets, including Monster Malaysia, the Monster Employment Index presents a snapshot of employer online recruitment activity nationwide. Monster has taken due care in compiling and processing the data available from various sources for Monster Employment Index, but does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors or omissions or action / decision taken or for the results obtained from the use of such information.

About Monster Worldwide

Monster Worldwide, Inc. (NYSE: MWW), parent company of Monster, the premier global online employment solution for more than a decade, strives to inspire people to improve their lives. With a local presence in key markets in North America, Europe, and Asia, Monster works for everyone by connecting employers with quality job seekers at all levels and by providing personalized career advice to consumers globally. Through online media sites and services, Monster delivers vast, highly targeted audiences to advertisers. Monster Worldwide is a member of the S&P 500 index. To learn more about Monster's industry-leading products and services, visit www.monster.com. More information about Monster Worldwide is available at <http://about-monster.com/>

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