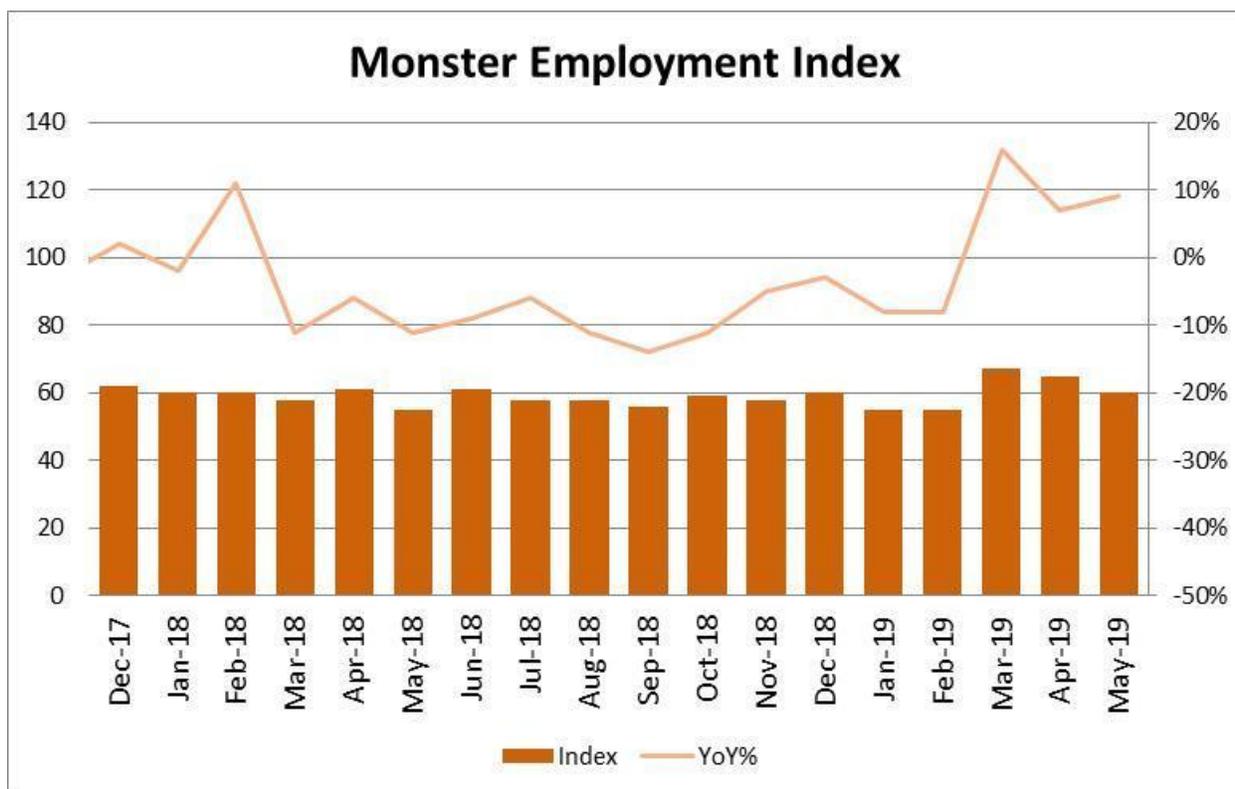


Software, Hardware, Telecom Professionals in Demand in Malaysia

- *Monster Employment Index Malaysia charts 9% growth between May 2018 and 2019.*
- *IT, Telecom/ISP and BPO/ITES witnesses the steepest annual growth among sectors; whereas Engineering, Construction and Real Estate continues to register the most-notable decline.*
- *Software, Hardware, Telecom professionals exhibit the highest year-on-year growth in demand.*



MALAYSIA, 25 JUNE 2019 - Malaysia's IT sector and tech-savvy professionals working across the Software, Hardware and Telecom industry are most in demand in Malaysia in Q2, as employers look to boost technological and digital offerings and seek highly skilled talent to work in the country's growing sector.

According to the latest [Monster Employment Index \(MEI\)](#), the **IT, Telecom/ISP and BPO/ITES** industry leads the pack for growth in online hiring, at 44% year-on-year for the month of May. This is bolstered by the rise in demand for **Software, Hardware and Telecom** talent, which has grown by 48% in the same period.

Following the IT sector, Malaysia's **Logistic, Courier/ Freight/ Transportation, Shipping/ Marine** industry recorded growth of 28% year-on-year, up for the third consecutive month. Growth momentum spiked up by 22%, up from 6% in April 2019.

The **Hospitality** and **BFSI** industries also experienced a jump by 17% and 14% respectively, with **Hospitality** gaining the steepest increase in demand since March 2018.

Of the nine industry sectors monitored by the Index, seven witnessed positive growth in online recruitment activity for the month. Two sectors did not record any growth from last year's numbers, including **Engineering, Construction and Real Estate** - which continues to drop with the steepest decline - and **Production/Manufacturing, Automotive and Ancillary**.

The Monster Employment Index (MEI) is a gauge of online job posting activity compiled monthly by Monster.com. It records the industries and occupations that show the highest and lowest growth in local recruitment activity.

After Software, Hardware and Telecom professionals, online demand for **Customer Service** talent experienced the most growth with a 35% increase year-on-year. The demand for **Purchase/ Logistics/ Supply Chain** professionals also saw an uptrend for the third consecutive month by **14%**, ranking among top growth occupations in May 2019.

On the other hand, **Hospitality & Travel** was the only profession in Malaysia that witnessed a decline, plummeting by 20% and recording the steepest annual decline among occupation categories.

“Online recruitment in Malaysia continues to remain positive as we go further into Q2, recording slight growth. Moving into the second half of 2019, we expect an increase in job vacancies, particularly for agriculture, mining and construction sectors amid a gradual pickup in global commodity prices and increases in government investments. However, it is also noted by the Malaysian government that the first half of 2019 will see job vacancies in the manufacturing sector moderate due to global trade uncertainties,” said **Abhijeet Mukherjee, CEO of Monster.com – APAC and Middle East**.

“The demand for IT talent has seen a large upswing, due in no small part to the call to action made by the Malaysian prime minister during the recent Capital Market Forum, Invest Malaysia 2019. With industrial development being a key objective of his administration, the digital economy and associated ecosystem must meet or exceed the technological, infrastructure and most critically, talent needs of investors.”

The Monster Employment Index is a monthly gauge of online job posting activity, based on a real-time review of millions of employer job opportunities culled from a large representative selection of career websites and online job listings across Singapore. The Index does not reflect the trend of any one advertiser or source but is an aggregate measure of the change in job listings across the industry.

Monster Employment Index Malaysia results for the past 18 months are as follows:

Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Y-o-Y
62	60	60	58	61	55	61	58	58	56	59	58	60	55	55	67	65	60	9%

Top Growth Industries

Year-over-year Growth	May 18	May 19	% Growth Y-o-Y
IT, Telecom/ISP and BPO/ITES	88	127	44%
Retail	35	47	34%
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	53	68	28%
Hospitality	54	63	17%

Lowest Growth Industries

Year-over-year Growth	May 18	May 19	% Growth Y-o-Y
Oil and Gas	89	99	11%
Advertising, Market Research, Public Relations, Media and Entertainment	53	58	9%
Production/Manufacturing, Automotive and Ancillary	90	89	-1%
Engineering, Construction and Real Estate	62	59	-5%

Top Growth Occupations

Year-over-year Growth	May 18	May 19	% Growth Y-o-Y
Software, Hardware, Telecom	48	71	48%
Customer Service	17	23	35%
Purchase/ Logistics/ Supply Chain	63	72	14%
Sales & Business Development	70	77	10%

Lowest Growth Occupations

Year-over-year Growth	May 18	May 19	% Growth Y-o-Y
HR & Admin	57	59	4%
Finance & Accounts	62	63	2%
Engineering /Production, Real Estate	65	62	-5%
Hospitality & Travel	46	37	-20%

By Industry

	2018								2019				
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
IT, Telecom/ISP and BPO/ITES	88	101	102	102	106	124	119	118	118	121	134	134	127
Engineering, Construction and Real Estate	62	66	63	62	59	62	60	59	56	55	68	62	59
BFSI	57	68	63	62	58	64	61	61	60	62	76	71	65
Production/Manufacturing, Automotive and Ancillary	90	92	90	89	88	91	90	91	88	91	95	93	89
Oil and Gas	89	92	92	94	87	98	103	98	102	103	99	106	99
Hospitality	54	55	53	55	53	55	54	56	55	58	61	63	63
Retail	35	42	39	40	37	43	40	40	35	33	55	54	47
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	53	70	69	66	59	68	61	64	63	54	80	73	68
Advertising, Market Research, Public Relations, Media and Entertainment	53	60	56	58	54	58	56	55	53	52	64	63	58

By Occupation

	2018								2019				
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Software, Hardware, Telecom	48	60	57	56	57	67	67	62	62	64	85	82	71
Finance & Accounts	62	68	64	64	60	65	62	61	60	60	70	67	63
Sales & Business Development	70	72	73	74	72	76	74	76	69	69	83	82	77
Customer Service	17	22	22	22	22	30	19	15	16	15	22	23	23
Marketing & Communications	75	79	77	78	76	78	77	78	75	75	84	83	79
HR & Admin	57	61	59	59	57	58	56	58	56	56	65	62	59
Engineering /Production, Real Estate	65	71	66	66	62	66	64	63	60	59	70	66	62
Hospitality & Travel	46	49	46	45	50	34	38	52	34	32	33	39	37
Purchase/ Logistics/ Supply Chain	63	74	74	71	66	72	68	71	65	64	80	76	72

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About the Monster Employment Index

The Monster Employment Index is a broad and comprehensive monthly analysis of online job posting activity conducted by Monster India. Based on a real-time review of millions of employer job opportunities culled from a large, representative selection of online career outlets, the Monster Employment Index presents a snapshot of employer online recruitment activity locally. Monster has taken due care in compiling and processing the data available from various sources for Monster Employment Index, but does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors or omissions or action / decision taken or for the results obtained from the use of such information. Monster Employment Index was first launched in India in May 2010 with data collected since October 2009 followed by Gulf in April 2011 with data collected since October 2010; Singapore in May 2014 with data collected since January 2011; Philippines and Malaysia in May 2015 with data collected since February 2014.

About Monster APAC & Gulf

Monster has been a leading online career and recruitment resource for more than 20 years. With its cutting-edge technology, it provides relevant profiles to employers and relevant jobs to jobseekers across industry verticals, experience levels and geographies. Monster today has more than 200 million people registered on the Monster Worldwide network, and with operations in more than 40 countries, provides the widest and most sophisticated job seeking, career management, recruitment and talent management capabilities.

Monster continues its pioneering work of transforming the recruiting industry with advanced technology using intelligent digital, social and mobile solutions, and a vast array of products and services.

To learn more about Monster in APAC & Gulf, visit: www.monsterindia.com | www.monstergulf.com | www.monster.com.sg | www.monster.com.my | www.monster.com.ph | www.monster.com.hk

For further queries, please contact:

Anshul Punhani

Chief Marketing Officer - APAC & Gulf, Monster.com

Anshul.Punhani@monsterindia.com

Richa Shah

Mutant Communications

Richa@mutant.com.sg

(+65) 8265 6850

Shereen Gill

Mutant Communications

Shereen@mutant.com.my

(+60) 17 617 8300