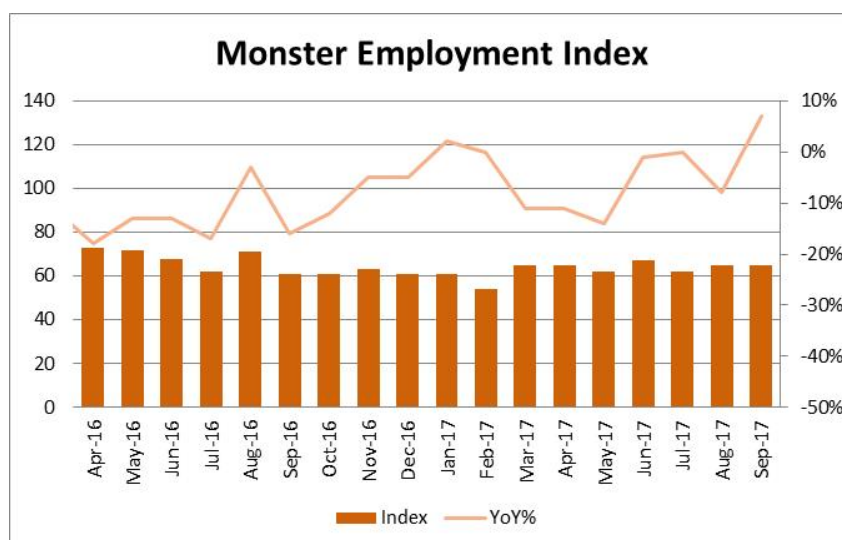


Strong Domestic Demand Boosts Malaysia's Annual E-Recruitment Sentiment In September

- Online recruitment activity in Malaysia jumped up 7% between September 2016 and 2017, according to the latest Monster Employment Index (MEI)
- The **Oil and Gas** sector reported the highest growth in online hiring activity at **37% year-on-year**
- The **Retail** sector saw the steepest decline at **-22% year-on-year**
- Demands for **Software, Hardware, Telecom** professionals reported the highest annual growth in hiring at **62% year-on-year**, while **Customer Service** talent were the least in demand at **-50% year-on-year**



KUALA LUMPUR, 2 November 2017 – According to the latest Monster Employment Index (MEI), online hiring activity in Malaysia recorded a 7% growth between September 2016 and 2017.

[The Monster Employment Index \(MEI\)](#) is a gauge of online job posting activities compiled monthly by [Monster.com](#). It records the industries and occupations that show the highest and lowest growth in recruitment activity locally.

In September, the **Oil and Gas** sector emerged as the best-performing sector, recording a 37% year-on-year growth in online hiring. It was also the highest jobs growth for the sector since January.

However, things aren't looking as rosy for the retail sector, which reported the sharpest drop in hiring activity, with a -22% year-on-year drop.

When looking specifically at occupational groups, **Software, Hardware and Telecom** roles saw the most demand in Malaysia, recording a 62% year-on-year growth in online hiring, up 11% from August 2016.

Customer Service roles remained the worst performing occupational group, reporting a sharp 50% year-on-year decline.

“The steady shift from an established manufacturing base to digital technology and advanced skills is boosting Malaysia’s job market with new opportunities. This is good news - however to remain relevant and employable, talent at all levels must continue to upskill to meet the dynamic needs of the workforce,” said **Sanjay Modi, Managing Director, Monster.com – APAC and Middle East.**

“The World Bank has raised the GDP growth forecast for Malaysia to 5.2 percent owing to strong investments and recovery in world trade, coupled with favorable income growth that has induced consumer spending. This trend is in line with the MEI sentiment - indicative of an increase in the employment level”.

The [Monster Employment Index](#) Malaysia is a monthly gauge of online job posting activity, based on a real-time review of millions of employer job opportunities, culled from a large representative selection of career websites and online job listings across Malaysia. The Index does not reflect the trend of any one advertiser or source, but is an aggregate measure of the change in job listings across the industry.

Monster Employment Index Malaysia results for the past 18 months are as follows:

Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Y-o-Y
73	72	68	62	71	61	61	63	61	61	54	65	65	62	67	62	65	65	7%

Top Growth Industries

Year-over-year Growth	Sep 16	Sep 17	% Growth Y-o-Y
Oil and Gas	63	86	37%
IT, Telecom/ISP and BPO/ITES	71	95	34%
Production/Manufacturing, Automotive and Ancillary	85	92	8%
BFSI	71	75	6%

Lowest Growth Industries

Year-over-year Growth	Sep 16	Sep 17	% Growth Y-o-Y
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	65	63	-3%
Advertising, Market Research, Public Relations, Media and Entertainment	71	62	-13%
Hospitality	80	64	-20%
Retail	67	52	-22%

Top Growth Occupations

Year-over-year Growth	Sep 16	Sep 17	% Growth Y-o-Y
Software, Hardware, Telecom	37	60	62%
Sales & Business Development	76	88	16%
Purchase/ Logistics/ Supply Chain	66	72	9%
Engineering /Production, Real Estate	67	71	6%

Lowest Growth Occupations

Year-over-year Growth	Sep 16	Sep 17	% Growth Y-o-Y
Marketing & Communications	86	82	-5%
HR & Admin	67	61	-9%
Hospitality & Travel	68	45	-34%
Customer Service	44	22	-50%

By Industry

	2016				2017								
	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
IT, Telecom/ISP and BPO/ITES	71	70	80	83	80	64	86	87	87	100	92	92	95
Engineering, Construction and Real Estate	67	66	66	64	65	63	75	71	69	69	64	67	67
BFSI	71	70	72	68	81	71	88	86	82	85	75	78	75
Production/Manufacturing, Automotive and Ancillary	85	85	88	86	88	87	93	93	94	93	89	91	92
Oil and Gas	63	68	65	68	66	66	71	82	78	87	83	87	86
Hospitality	80	63	62	58	55	53	59	59	55	58	60	64	64
Retail	67	65	70	65	60	42	57	59	59	64	54	54	52
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	65	65	64	55	60	47	69	69	67	76	66	72	63
Advertising, Market Research, Public Relations, Media and Entertainment	71	71	73	73	70	58	69	66	63	67	61	63	62

By Occupation

	2016				2017								
	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Software, Hardware, Telecom	37	43	51	50	44	35	57	59	50	65	56	59	60
Finance & Accounts	73	72	74	70	71	68	79	78	74	79	73	75	73
Sales & Business Development	76	78	84	83	84	63	83	86	84	91	84	87	88
Customer Service	44	38	39	38	31	23	32	31	27	30	27	24	22
Marketing & Communications	86	85	88	87	85	77	84	83	81	83	80	81	82
HR & Admin	67	68	68	66	63	57	65	64	62	66	62	64	61
Engineering /Production, Real Estate	67	67	67	64	66	67	74	71	68	73	68	71	71
Hospitality & Travel	68	49	46	38	34	31	47	42	35	42	43	39	45
Purchase/ Logistics/ Supply Chain	66	68	69	67	70	61	74	73	71	78	73	77	72

About the Monster Employment Index

Launched in May 2015, with data collected since February 2014, the Monster Employment Index is a broad and comprehensive monthly analysis of online job posting activity in Malaysia conducted by Monster Malaysia. Based on a real-time review of millions of employer job opportunities culled from a large, representative selection of online career outlets, including Monster Malaysia, the Monster Employment Index presents a snapshot of employer online recruitment activity nationwide. Monster has taken due care in compiling and processing the data available from various sources for Monster Employment Index, but does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors or omissions or action / decision taken or for the results obtained from the use of such information.

About Monster Worldwide

Monster Worldwide, Inc., parent company of Monster, the premier global online employment solution for more than a decade, strives to inspire people to improve their lives. With a local presence in key markets in North America, Europe, and Asia, Monster works for everyone by connecting employers with quality job seekers at all levels and by providing personalized career advice to consumers globally. Through online media sites and services, Monster delivers vast, highly targeted audiences to advertisers. Monster Worldwide is a member of the S&P 500 index. To learn more about Monster's industry-leading products and services, visit www.monster.com. More information about Monster Worldwide is available at <http://about-monster.com/>

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