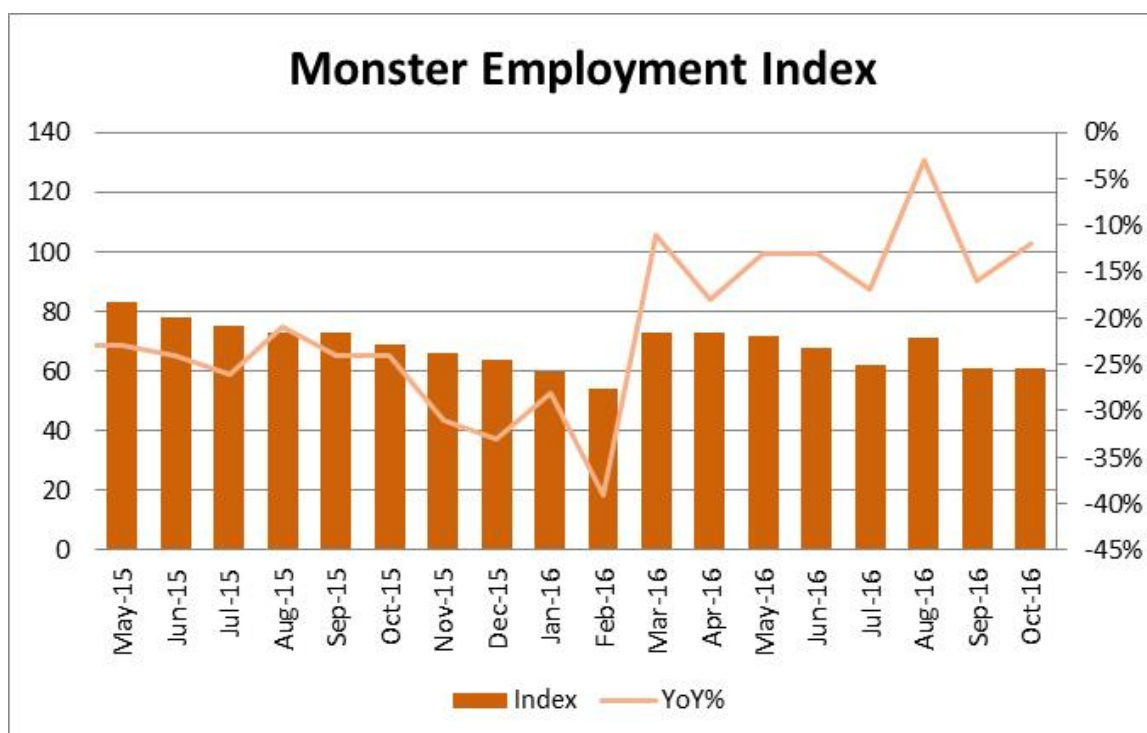


## Online Hiring Across Malaysia Continues To Plummet at -12%

- According to the Monster Employment Index, Malaysia reported a **-12% year-on-year drop** in online recruitment activity between October 2015 and October 2016
- Not one job sector registered positive annual growth in online hiring
- The **Production/ Manufacturing, Automotive and Ancillary** sector is the only sector that saw zero change in online hiring, while the **Retail** sector saw steepest annual decline at **-23%**
- **Sales & Business Development** roles reported the steepest annual growth in hiring at **20%**, while **Customer Service** talent were the least in demand at **-55% year-on-year**



**KUALA LUMPUR, 28 NOVEMBER 2016** – According to the Monster Employment Index (MEI), Malaysia reported a -12% year-on-year decline in online hiring when comparing October 2015 to October 2016.

The MEI is a gauge of online job posting activities compiled monthly by Monster.com. It records the industries and occupations that show the highest and lowest growth in recruitment activity locally.

In data compiled for the month of October, no single industry sector witnessed positive year-on-year growth in online hiring. The Production/ Manufacturing, Automotive and Ancillary industry was the only industry that did not register a decline in online hiring, at zero percent change between October 2015 and 2016.

The Retail sector continued to be the worst performing, recording a -23% year-on-year decline in online hiring activity in October. Despite the decline, this is up 3% from -26% recorded between September 2015 and 2016. The sector is followed closely by the Hospitality industry at -21% year-on-year decline.

When looking at specific jobs in Malaysia, Sales & Business Development talent continued to witness the strongest year-on-year demand at 20% - the group's steepest growth recorded in this series.

Customer Service professionals fared the worst in online hiring in October, exhibiting a massive -55% annual decline – falling further from the -49% annual decline recorded in September.

“Malaysia’s growth in the third quarter had been better than expected, driven by private consumption - a sign of the country’s domestic economic resilience. However, hiring activity remains sluggish as companies are still very wary of possible economic headwinds brought about by external factors,” **said Sanjay Modi, Managing Director, Monster.com – APAC and Middle East.**

“Other companies are watchful of their budget, laying off workers, cutting salaries and reducing cost all around. On a positive note, the government is making great effort to get more foreign direct investments to come through into the nation to create better job opportunities.”

The Monster Employment Index Malaysia is a monthly gauge of online job posting activity, based on a real-time review of millions of employer job opportunities, culled from a large representative selection of career websites and online job listings across Malaysia. The Index does not reflect the trend of any one advertiser or source, but is an aggregate measure of the change in job listings across the industry.

**Monster Employment Index Malaysia results for the past 18 months are as follows:**

May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Y-o-Y
83	78	75	73	73	69	66	64	60	54	73	73	72	68	62	71	61	61	-12%

**Top Growth Industries**

Year-over-year Growth	Oct 15	Oct 16	% Growth Y-o-Y
Production/Manufacturing, Automotive and Ancillary	85	85	0%
Logistic, Courier/ Freight/ Transportation, Shipping/ Marine	71	65	-8%
Oil and Gas	75	68	-9%
Advertising, Market Research, Public Relations, Media and Entertainment	82	71	-13%

**Lowest Growth Industries**

Year-over-year Growth	Oct 15	Oct 16	% Growth Y-o-Y
Engineering, Construction and Real Estate	78	66	-15%
IT, Telecom/ISP and BPO/ITES	85	70	-18%
Hospitality	80	63	-21%
Retail	84	65	-23%

**Top Growth Occupations**

Year-over-year Growth	Oct 15	Oct 16	% Growth Y-o-Y
Sales & Business Development	65	78	20%
Purchase/ Logistics/ Supply Chain	64	68	6%
HR & Admin	72	68	-6%
Marketing & Communications	92	85	-8%

**Lowest Growth Occupations**

Year-over-year Growth	Oct 15	Oct 16	% Growth Y-o-Y
Finance & Accounts	79	72	-9%
Software, Hardware, Telecom	48	43	-10%
Hospitality & Travel	80	49	-39%
Customer Service	85	38	-55%

## By Industry

	2015			2016									
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
<b>IT, Telecom/ISP and BPO/ITES</b>	85	77	72	59	49	76	78	80	76	72	90	71	70
<b>Engineering, Construction and Real Estate</b>	78	75	70	67	61	79	79	78	73	66	76	67	66
<b>BFSI</b>	82	73	77	73	63	97	94	91	84	71	84	71	70
<b>Production/Manufacturing, Automotive and Ancillary</b>	85	85	82	81	80	87	88	86	86	85	90	85	85
<b>Oil and Gas</b>	75	71	74	76	68	75	74	67	68	64	65	63	68
<b>Hospitality</b>	80	76	73	68	64	71	74	71	81	77	77	80	63
<b>Retail</b>	84	78	72	69	54	89	92	91	85	75	85	67	65
<b>Logistic, Courier/ Freight/ Transportation, Shipping/ Marine</b>	71	68	59	58	44	69	74	72	70	64	85	65	65
<b>Advertising, Market Research, Public Relations, Media and Entertainment</b>	82	83	78	73	61	78	80	77	77	72	80	71	71

## By Occupation

	2015			2016									
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
<b>Software, Hardware, Telecom</b>	48	45	37	28	27	52	55	52	44	36	48	37	43
<b>Finance &amp; Accounts</b>	79	74	77	75	68	90	87	86	81	73	81	73	72
<b>Sales &amp; Business Development</b>	65	64	66	63	55	76	79	77	80	75	87	76	78
<b>Customer Service</b>	85	74	68	65	51	77	77	76	65	58	56	44	38
<b>Marketing &amp; Communications</b>	92	94	91	88	79	91	92	91	89	87	93	86	85
<b>HR &amp; Admin</b>	72	72	69	65	62	75	72	71	70	67	73	67	68
<b>Engineering /Production, Real Estate</b>	73	72	67	63	61	76	76	75	72	66	76	67	67
<b>Hospitality &amp; Travel</b>	80	69	66	50	56	67	69	67	80	68	76	68	49
<b>Purchase/ Logistics/ Supply Chain</b>	64	62	58	57	49	67	71	70	70	64	78	66	68

- ENDS -

**About the Monster Employment Index**

Launched in May 2015, with data collected since February 2014, the Monster Employment Index is a broad and comprehensive monthly analysis of online job posting activity in Malaysia conducted by Monster Malaysia. Based on a real-time review of millions of employer job opportunities culled from a large, representative selection of online career outlets, including Monster Malaysia, the Monster Employment Index presents a snapshot of employer online recruitment activity nationwide. Monster has taken due care in compiling and processing the data available from various sources for Monster Employment Index, but does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors or omissions or action / decision taken or for the results obtained from the use of such information.

**About Monster Worldwide**

Monster Worldwide, Inc. (NYSE: MWW), parent company of Monster, the premier global online employment solution for more than a decade, strives to inspire people to improve their lives. With a local presence in key markets in North America, Europe, and Asia, Monster works for everyone by connecting employers with quality job seekers at all levels and by providing personalized career advice to consumers globally. Through online media sites and services, Monster delivers vast, highly targeted audiences to advertisers. Monster Worldwide is a member of the S&P 500 index. To learn more about Monster's industry-leading products and services, visit [www.monster.com](http://www.monster.com). More information about Monster Worldwide is available at <http://about-monster.com/>

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